

7 January 2025

Attention to:

Chief Executive Officers, Principal Officers, General Managers, Training Heads, Insurance Companies, Agency Managers, and Insurance Associations

Closure of Asian Institute of Insurance (Aii) Computer-Based Examination Centre in Kuala Lumpur Effective 1st March 2025

Dear Valued Clients,

Please be advised that the **Computer Based Examination (CBE) Centre located at Bangunan AICB, Kuala Lumpur will cease operations effective 1st March 2025.** From this day onwards, all exams will be conducted virtually.

This decision aligns with our commitment to enhancing the accessibility and convenience of our examination services. Please take note of the following:

- The last date for examinations at the Bangunan AICB Kuala Lumpur CBE Centre is on **28th February 2025.**
- Virtual Computer-Based Exams (VCBE) is available for all Aii examinations, including Agent's Licensing, Professional Programs, and Certification Programs.

We are committed to supporting all candidates throughout this transition. Should you have any questions or require further clarification, please contact us at:

- **Call Centre:** 03-2712 8882
- **Email:** agentexam@aiaasia.org or customercare@aiaasia.org

Thank you for your understanding and cooperation.

Sincerely,



Paul Low

CEO

Asian Institute of Insurance (Aii)